



# Bay Gardens Funeral Home - Hamilton

A guide to our services & merchandise




AMY MCCARTNEY - MANAGING FUNERAL DIRECTOR  
905-574-0405 | 947 Rymal Road East | Hamilton, Ontario | L8W 3M2  
[baygardens.ca](http://baygardens.ca)



Proudly Canadian | Owned and Operated by Arbor Memorial Inc. | Prices in effect December 22, 2023

C



Whether it is elaborately coordinated or elegantly understated, Bay Gardens Funeral Home provides an opportunity for each family to create a highly personalized tribute that best reflects the wishes of the departed and the needs of the living.

Bay Gardens Funeral Home is your single location for all your final arrangement needs; which can simplify your decisions while saving time, money and emotional discomfort. Our staff is a highly trained and compassionate group of professionals who are pleased to answer your questions and concerns specific to your time of need or when planning ahead.

As part of the Arbor Memorial family, we share a proud heritage of providing interment rights, cremations, funerals and associated services to families across Canada.

If you have questions about final planning for yourself or a loved one, our staff and I are here to help.

Sincerely,

*Amy McCartney*

AMY MCCARTNEY

Managing Funeral Director

905-527-0405

[amccartney@arbormemorial.com](mailto:amccartney@arbormemorial.com)



**TABLE OF CONTENTS**

Services ..... 4

Casket Selection ..... 10

Urn Selection ..... 12

Vault Selection .....15

Additional Items.....16

Explanation of Funeral Home Services .....19

Disbursements .....20

Itemization of Funeral Home Services .....21

Staff List .....25

Locally Affiliated Businesses .....26

# Introduction to Service Offerings

For your convenience, the funeral home has constructed a variety of service packages that reflect the most popular service styles that our client families have historically selected. The service packages have been constructed from this price list and include some discretionary items that may be declined.

*Examples of declinable items are embalming, estate settlement papers, custom printing, and limousines.*

**Please note:**

- Declinable items are indicated with an asterisk (\*).
- Embalming is not required by law; however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.
- Only one decedent care fee will be applicable and included in the total service fee.
- Merchandise, disbursements, and HST are additional to all service and funeral home fees.

Please see our itemized list of offerings starting on page 15

# Traditional Service

The Traditional Service includes the supervision and co-ordination of all services requested during the arrangement conference, 1-day visitation, funeral service and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during visitation and the funeral service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for funeral and administrative purposes, a transfer vehicle and a funeral coach (hearse).

## Complete Professional Services

Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer of decedent to funeral home (up to 40 km)	55304	\$400
Proof of death certificates	55458	\$100

## OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
--	-------	--

## Preparation

Decedent care and casketing - Embalming*	55306	\$595
--	-------	-------

## Direction and Staffing

Staff services for visitation	55307	\$700
Staff services at our chapel or off site location	55308	\$700

## Facilities

General and service areas of funeral home	55309	\$680
Preparation room	55310	\$325
Facilities for visitation	55311	\$1,195
Facilities for ceremony	55312	\$845

## Automobiles

Lead / Administration	55314	\$195
Funeral Coach	55315	\$400
Transfer Vehicle	55323	\$225

**Total Service Fee (HST not included) \$8,635**

\*\*Package price with Aftercare and Estate Settlement Papers \$9,030

\*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

## Same Day

The Same Day Service includes the supervision and co-ordination of all services requested during the arrangement conference, 1-hour visitation, funeral service and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during visitation and the funeral service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for administrative purposes, a funeral coach, and a transfer vehicle.

### Complete Professional Services

	Code	Price
Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer of decedent to funeral home (up to 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

### OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
--	-------	--

### Preparation

Decedent care and casketing - Embalming*	55306	\$595
--	-------	-------

### Direction and Staffing

Staff services for visitation	55307	\$700
Staff services for ceremony	55308	\$700

### Facilities

General and service areas	55309	\$680
Preparation room	55310	\$325
Facilities for ceremony	55312	\$845

### Automobiles

Lead/Administration	55314	\$195
Funeral Coach	55315	\$400
Transfer Vehicle	55323	\$225

### Total Service Fee (HST not included)

**\$7,440**

\*\*Package price with Aftercare and Estate Settlement Papers \$7,835

\*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

# Memorial

The Memorial Service includes the supervision and co-ordination of all services requested during the arrangement conference, memorial service (no body present) and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during the remembrance service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for administrative purposes and transfer vehicles.

## Complete Professional Services

	Code	Price
Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

## OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
--	-------	--

## Preparation

Decedent care and casketing – Basic Preparation Only	55305	\$495
--	-------	-------

## Direction and Staffing

Staff services for ceremony	55308	\$700
-----------------------------	-------	-------

## Facilities

General and service areas	55309	\$680
Preparation room	55310	\$325
Facilities for ceremony	55312	\$845

## Automobiles

Lead / Administration	55314	\$195
Transfer vehicle	55323	\$225
Transfer to Crematorium	60467	\$225

## Total Service Fee (HST not included)

**\$6,465**

\*\*Package price with Aftercare and Estate Settlement Papers \$6,860

\*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

# A Time to Remember

The Time to Remember includes the supervision and co-ordination of the services required for a direct burial/cremation at the funeral homes convenience with use of our reception lounge for an informal gathering of family and friends for one and a half hours without a service or cremated remains present. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which include unlimited proof of death certificates, local transfer of deceased from place of death, preparation for identification purposes, removal of jewelry (if requested) and shelter of deceased.

Automotive equipment supplied in this Service includes a sedan used for administrative purposes, a transfer vehicle, and a service vehicle.

<b>Complete Professional Services</b>	<b>Code</b>	<b>Price</b>
Arranging and co-ordination of all details and services	55302	\$1,975
Preparing and filing of all permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100
<b>OR</b>		
Aftercare and Estate Settlement Services, additional \$495**	95236	
<b>Preparation</b>		
Decedent care and casketing - Basic Preparation Only	55305	\$495
<b>Direction and Staffing</b>		
Staff for same day ceremony	55379	\$500
Host/Hostess x2 - \$150 each	55413	\$300
<b>Facilities</b>		
General and service areas	55309	\$680
Preparation room	55310	\$325
Reception room/lounge	55229	\$900
<b>Automobiles</b>		
Lead/Administration	55314	\$195
Transfer vehicle	55323	\$225
Transfer to Crematorium	60467	\$225

**Total Service Fee (HST not included) \$6,620**

\*\*Package price with Aftercare and Estate Settlement Papers \$7,015

\*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

# Graveside

The Graveside Service includes the supervision and co-ordination of all services requested during the arrangement conference, graveside service and final interment of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy transportation, a funeral coach (hearse), and a transfer vehicle.

## Complete Professional Services

Arranging and co-ordination of all details and services	55322	\$1,975
Preparing and filing of all permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

## OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
--	-------	--

## Preparation

Decedent care and casketing - Embalming*	55306	\$595
--	-------	-------

## Direction and Staffing

Staff Services for Graveside	55380	\$700
------------------------------	-------	-------

## Facilities

General and service areas	55309	\$680
Preparation room	55310	\$325

## Automobiles

Lead/Administration	55314	\$195
Funeral coach	55315	\$400
Transfer vehicle	55323	\$225

<b>Total Service Fee (HST not included)</b>		<b>\$5,895</b>
---	--	----------------

\*\*Package price with Aftercare and Estate Settlement Papers \$6,290

\*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

# Direct

The Direct Service includes the supervision and co-ordination of the services required for a direct burial/cremation. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, basic preparation for identification purposes, removal of jewelry (if requested) and shelter of the deceased. Automotive equipment supplied in this package includes the transfer vehicles.

## Complete Professional Services

	Code	Price
Arranging and co-ordination of direct cremation or burial	55322	\$1,065
Preparation of all forms and permits	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100
<b>OR</b>		
Aftercare and Estate Settlement Services, additional \$495**	95236	

## Preparation

Decedent care and casketing – Basic Preparation Only*	55214	\$495
---	-------	-------

## Facilities

Preparation room	55310	\$325
------------------	-------	-------

## Automobiles

Lead/Administration	55314	\$195
Transfer vehicle	55323	\$225

<b>Total Service Fee (HST not included)</b>		<b>\$3,105</b>
---	--	----------------

\*\*Package price with Aftercare and Estate Settlement Papers \$3,500

\*Embalming is not required by law; however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

The following caskets are ornamented on the exterior and have fixed interior linings.  
(Caskets indicated as available in oversize are subject to availability)

## Wood/Cloth Caskets

Suitable for cremation - Adult Size

	Model #	Price
<b>Paramount</b> (Victoriaville) Mahogany, Suede	WR201-20810	\$15,995
<b>Bordeaux</b> Full Couch (Victoriaville) Cherry, Velvet	WR 105 206 79	\$7,595
<b>Butternut</b> (Victoriaville) Solid Walnut, Beige Basket Weave Interior	WC265-00040	\$6,795
<b>Wabash</b> (Victoriaville) Solid Cherry, Beige Velvet	A0205-00318	\$6,495
<b>Michael Angelo</b> (Victoriaville) Solid Maple, Beige Velvet Interior	WC220-00001	\$5,995
<b>Brennan</b> (Victoriaville) Hardwood, Velvet	WC252-00012	\$5,325
<b>Dominion</b> (Victoriaville) Solid Maple, Tan Crepe	4R22000379	\$4,195
<b>Maxima</b> (Victoriaville) Solid Oak, Tan Crepe Interior	WC21200003	\$4,195
<b>Rosswell</b> (Victoriaville) Solid Maple, Beige Crepe Interior	WR422-00002	\$4,195
<b>Newington</b> (Victoriaville) Hardwood, Tan Crepe	WR41200001	\$3,925
<b>Winfield</b> (Victoriaville) Hardwood & Veneer, Tan Crepe Interior	WR25200052	\$3,695
<b>Atlantic</b> (Victoriaville) Hardwood & Veneer, Beige Crepe Interior	R25200178	\$3,295
<b>Moka</b> (Victoriaville) Veneer Clad MDF, Beige Crepe Interior	V237-00001	\$1,795
<b>Ceremonial-Dominion</b> (Victoriaville) Solid Maple	WL220-00007	\$2,645

## Wood/Cloth Caskets

Suitable for cremation

### Woodmont (Victoriaville)

Solid Poplar, White Crepe Interior

Model #

CR252-00002

Price

\$1,095

### Glendale (Victoriaville)

Solid Select Wood, Basic White Fabric Interior

CR580-00015

\$895

### Cremation Container (Batesville)

MDF, No Interior

254439

\$775

## Metal Caskets

Adult Size

Model #

Price

### Aegan Copper (Batesville)

32oz Copper,

147935

\$7,750

### Ivory (Batesville)

18GA steel

255453

\$4,450

### Vintage (Batesville)

20GA steel

148075

\$3,925

### Midnight (Batesville)

20GA steel

271817

\$3,925

### Payne Copper (Victoriaville)

20 Gauge Steel available in 4 other colours

MR260-00056

\$3,895

# Urn Selection

Selecting an urn for a loved one is a very important choice for one to make. With various colors and material choices an urn can reflect the personality of your loved one. As the focal point of a memorial service your chosen urn will send a message of love and caring to everyone in attendance. The urns available are ideal for ground interment, outdoor niche interment and as a loving memorial tribute in an indoor glass front niche. Personalization, engraving and take home keepsake options can enhance selected urns even further. We offer a variety of choices combined with your selected urn to help you with your needs and desires.

Font & Border Engraving | Sketch Engraving | Life Symbols Designs | Photo Engraving | Medallions

Metal, Wood & Other Urns	Model #	Code	Price
Adult SizeUrns			
Eclisse Galet Aluminum Victoriaville	US899-00011		\$1,995
Eclisse Galet Bronze Victoriaville	US899-00012		\$1,995
Stairway Bronze Victoriaville	US550-0008		\$1,995
Azur Victoriaville	US610-00474		\$995
Nova Companion Victoriaville	UD310-00171		\$995
Teardrop Heart Blush Victoriaville	US550-00015		\$995
Windsor Chest Victoriaville	US105-20002		\$995
Blue Butterfly Victoriaville	US450-00005		\$755
Monarch Bouquet Victoriaville	US450-00008		\$755
Western Boot Victoriaville	US210-30034		\$755
Luxor Victoriaville	US101-00237		\$750
Allen Victoriaville	US120-00003		\$550
Baroque Pearl Victoriaville	US210-30056		\$550
Elegant Black Victoriaville	US210-30067		\$550

**Metal, Wood & Other Urns****Aria Ascending**

Victoriaville

**Model # Code**

US440-00449

**Price**

\$500

**Ashen Pewter**

Victoriaville

US210-30069

\$500

**Roots Biodegradable**

Victoriaville

US899-00015

\$475

**Azur Keepsake**

Victoriaville

UK610-00223

\$395

**Blue Butterfly Cloisonne Keepsake**

Victoriaville

UK450-00009

\$395

**Blue Butterfly Cloisonne Heart**

Victoriaville

UK450-00010

\$395

**Butterfly Bouquet Cloisonne Keepsake**

Victoriaville

UK450-00011

\$395

**Teardrop Heart Blush Keepsake**

Victoriaville

UK550-00008

\$395

**Brenton**

Victoriaville

US199-20015

\$350

**Greytone**

Victoriaville

US335-20004

\$350

**Meoxn Marble**

Victoriaville

US325-40002

\$350

**Rosewood**

Victoriaville

US899-30034

\$350

**Sheet Bronze Standard**

Victoriaville

US235-20001

\$350

**Journey Earthurn Natural**

Victoriaville

US899-30103

\$300

**Ocean Sunset with Keepsake**

Victoriaville

US830-30040

\$300

**Aria Ascending Heart**

Victoriaville

UK440-00009

\$175

**Aria Ascending Keepsake**

Victoriaville

UK440-00008

\$175

**Ashen Pewter Heart**

Victoriaville

UK210-30059

\$175

## Metal, Wood & Other Urns

### Baroque Shadow Keepsake

Victoriaville

### Elegant Black Keepsake

Victoriaville

### Dove Keepsake

Victoriaville

Model #	Code	Price
---------	------	-------

UK210-30047		\$175
-------------	--	-------

UK210-30068		\$175
-------------	--	-------

UK325-40000		\$125
-------------	--	-------

## Vaults

Many families today purchase an outer container or burial vault to protect a loved one from the ongoing maintenance and care of the cemetery. To protect from the heavy equipment used, some cemeteries have implemented a mandatory vault requirement. We offer many burial vaults with multiple levels of protection to provide peace of mind.

### Burial Vaults

	Code	Price
<b>Bronze/Copper Triune</b> (Standard CANA) Double-reinforced burial vault		\$4,095
<b>Stainless Steel/Cameo Rose Triune</b> (Standard CANA) Double-reinforced burial vault		\$3,295
<b>Tribute</b> (Standard CANA) Single-reinforced burial vault		\$2,895
<b>Venetian</b> (Standard CANA) Single-Reinforced Burial Vault		\$2,195
<b>Monticello</b> (Standard CANA) Single-Reinforced Burial Vault		\$1,795

### Urn Vaults

	Code	Price
<b>Bronze/Copper Triune</b> (Standard CANA) Double-Reinforced Urn Burial Vault		\$1,595
<b>Stainless Steel/Cameo Rose Triune</b> (Standard CANA) Double-Reinforced Urn Burial Vault		\$1,495
<b>Venetian</b> (Standard CANA) Double-Reinforced Urn Burial Vault		\$1,395
<b>Monticello</b> (Standard CANA) Single-Reinforced Urn Burial Vault		\$1,195

# Additional Items

ITEM TYPE		Price
8"x10" Framed Photo		\$75
<b>Additional Mileage</b>		
	Per Kilometer.	\$1.75
<b>Additional Mileage Toronto Coroner's Office</b>		\$78.75
	Additional mileage from Bay Gardens Hamilton to Toronto Coroner's Office	
<b>After Business Hours Fee for Ceremony</b>		\$350
	Fee for Professional Staff (shift extension) & Additional Support Staff when ceremony time is beyond 4:00 p.m. start time.	
<b>After Care &amp; Estate Settlement Service</b>		\$495
<b>After reg. business hrs. Transfer Fee</b>		\$500
	Surcharge when requested by purchaser to provide staff, vehicle and equipment for transfer between 5:00 p.m. and 9:00 a.m. Additional to Staff for Transport of Remains & Initial Transfer of Remains Vehicle	
<b>Crucifix / Cross</b>		\$40
<b>Custom Color Linen</b>		\$10
<b>Live Streaming Services</b>		\$595
	Professional live streaming services provided for your family and friends not able to attend the funeral service in person. Available for in the funeral home chapel as well as offsite service locations.	

ITEM TYPE		Price
<b>Overflow Facilities for Service</b>	Per Room	\$395
<b>Pallbearers Assistance (3 hours use per person)</b>		\$295
<b>Online Obituary</b>		\$250
<b>Personalized Memorial Candle</b>		\$75
<b>Personalized Memorial Cards (per card)</b>		\$2
<b>Personalized Memorial Guest Book</b>		\$275
<b>Personalized Memorial USB Slideshow</b>	Maximum 200 photos Instrumental music included	\$350
<b>Personalized Thank You Cards &amp; Envelopes (per card)</b>		\$2.25
<b>Prayer Cards (\$1.50/card)</b>		\$1.50
<b>Custom Printing Premium Package</b>	A Personalized Memorial USB Slideshow 200 Personalized Memorial or Prayer Cards 100 Personalized Thank You Cards with Envelopes A Personalized Memorial Guest Book An 8"x10" Framed Photo	\$825
<b>Custom Printing Standard Package</b>	100 Personalized Memorial or Prayer Cards 50 Personalized Thank You Cards with Envelopes A Personalized Memorial Guest Book	\$495
<b>Reception Facilities when Bay Gardens Caters</b>	Fee for reception facilities when Bay Gardens caters; in addition to visitation &/or service packages. Additional fees for catering/guest.	\$900
<b>Reception Facilities when Outside Catering</b>	Fee for reception facilities when out- side catering; in addition to visitation &/or service package. Catering fees coordinated by family. 52041 620 52 Cremation Fee Adult- Bayview 550.00	\$1,195
<b>Cremation Fees</b>	<ul style="list-style-type: none"> <li>• Cremation Fee - Adult</li> <li>• Witness-Bayview in addition to cremation fee</li> <li>• Priority Cremation-Bayview in addition to cremation fee</li> <li>• Oversize Cremation-Bayview in addition to cremation fee</li> </ul>	\$550 \$500 \$150 \$150

**ITEM TYPE****Price**

<b>Saturday/Sunday Statutory Holiday Fee</b>	Fee for Professional Staff & Additional Support Staff for services taking place during Saturdays / Sundays.	\$1,195
--	---	---------

<b>Host/Hostess</b>	Professional staff for reception. Minimum 2 staff required. Additional staff per 50 guests.	\$150
---------------------	---	-------

<b>Staff Present at Interment of Cremated Remains &amp; Vehicle</b>		\$225
---	--	-------

<b>Staff Services for Between Visitation Break</b>	For dinners, larger than 25 guests, reception fees apply.	\$150
--	--	-------

<b>Urn Ark</b>		\$295
----------------	--	-------

<b>Use of Audio/Visual Equipment</b>	Compatibility testing required in advance (if Bay Gardens not contracted for DVD)	\$150
--	---	-------

<b>Removal and environmentally friendly disposition of pacemaker</b>	The removal of implanted devices as required and the environmental dis- posal of the items.	\$195
--	---	-------

<b>Delay in Service</b>	Shelter of deceased after 7 Days	\$500
-------------------------	----------------------------------	-------

# Explanation of Funeral Home Services

**Arranging and Admin \$1,975** The initial arrangements with a licensed FD to gather all statistical/service related and specific needs of the family. All ordering of products and services as well as administrative tasks specific to the families requests. Processing of, communications by phone, fax, and email to doctors, cemeteries, coroners, clergy, musicians and service providers. There is typically 8 hours of Arranging and Admin work.

**Prep and Filing \$300** The preparation of all necessary municipal documents required to have a burial or cremation occur. Including the time involved in retrieving documents related to the municipal registration.

**Transfer of deceased \$400** Professional staff and equipment (excluding transfer vehicle) required for the local transfer of deceased (within 40 km) from place of death into the care of the funeral home.

**Estate Settlement Documents, Aftercare & Credit Bureau Notification \$495** An estate settlement package containing valuable information to assist in finalizing affairs and saving the estate money. This includes unlimited proof of death certificates, forms related to estate settlement (ex. CPP applications, Survivors benefits, cancellation of specific government documents, etc.). Filing of documents with Trans Union and Equifax Canada to alleviate the chance of fraudulent credit applications/identity theft in the future.

**Online Obituary \$250** The creation of an online memorial page. This is used for receiving online condolences as well as distributing information to the public related to your loved one's services.

**Professional Care/Embalming/Dressing/Casketing \$595** Professional Care is the setting of features, disinfection, removal of medical implements, washing, dressing, casketing and monitoring of post mortem conditions to restore your loved ones dignity after death. Embalming includes the additional restoration, preservation, cosmetics and professional hairdresser that allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your visitation or private family reflection.

**Professional Care/Basic Preparation \$495** Professional Care is the setting of features, disinfection, removal of medical implements, washing, dressing, casketing and monitoring of post mortem conditions to restore your loved ones dignity after death.

**Staff for Visitation \$700** The presence and attention of licensed funeral directors and/or professional attendants before, during and after a visitation period. Staff will assist with floral set up and room personalization, donations and coffee/tea service.

**Staff for Ceremony \$700** Licensed Funeral Directors as well as all other professional attendants including drivers, casket attendants, cleaners, ushers and parking lot attendants for Service day.

**General Use \$680** Covers the use of the equipment and public areas of the funeral home for arrangements, service and visitation. Washrooms, telephones, Wi-Fi, multi-media services and equipment, private meeting areas, a lounge, coffee and tea services. Includes equipment required for offsite services and flower room to receive floral tributes.

**Prep Room \$325** A private and secure room that is used for the shelter and preparation of the deceased until service time or date of disposition.

**Facilities for Visitation \$1,195** Comfortable climate controlled visitation suite as well as all equipment found within including furnishings & audio visual equipment.

**Facilities for Ceremony \$845** Comfortable climate controlled ceremony suite as well as all equipment found within including furnishings & audio visual equipment.

**Lead/Admin Car \$195** Vehicle used for all administrative errands related to services including registration, clergy transportation and funeral processions.

**Funeral Coach \$400** Vehicle that is used to transfer the casket/cremation container/urn arc to the Church, Cemetery, Crematorium or other facility up to 40 km.

**Limo \$595** 6 passenger vehicle for the transport of family, friends, pallbearers to / from funeral home, church, cemetery or another facility up to 40 km.

**Transfer vehicle \$225** Vehicle that is used to transfer the deceased into the care of the funeral home. This fee is for distances up to and including 40 km.

# Disbursements

When budgeting for a funeral it is important to consider all components. Disbursements are non-funeral home charges that are added to the contract, alleviating a family from having to pay numerous organizations at the time of need. To help ease a difficult time the funeral home will pay all outside costs up front. For deaths registered, cremations and interments a Bereavement Authority of Ontario Consumer Protection Fee is applicable on all contracts and remitted to the Bereavement Authority of Ontario on your behalf.

Below is a list of possible disbursements that may be applicable:

- Newspaper Notice
- Cremation Fee
- Cemetery Opening / Closing
- Coroners Certificate
- Coroners Fee
- Clergy or Celebrant Honorarium
- Police Escort
- Soloist Honorarium
- Monument Inscription
- Piper Honorarium
- Provincial Registration Permit
- Cemetery Canopy / Tent
- Organist Honorarium

## Payment Terms at Time of Need

We believe in the importance of the recognition and meaningful celebration of a life that has been lived and will assist in arranging an appropriate service to meet your individual needs. Unless otherwise specified, payment is due at the time of signing the contract. Payment may be made by cash, cheque, debit, and all major credit cards.

### Pre-Arrangement Options:

Please speak with your Funeral Director about funding payment and financing options, i.e. Trust or Insurance when arranging a funeral in advance of need. Cash, cheque, credit, and debit are accepted methods of payment. Taxes as applicable. A finance charge will only be applicable when a purchaser opts for an installment payment plan. This charge represents an annualized percentage rate of prime + 1.5%. Taxes as applicable.

**Additional information regarding all payment options and terms is available upon request.**

### Arranging and Administration

The arrangement conference consultation with a licensed Funeral Director to gather all statistical/logistical and service related information and family requests. On average the funeral director will require 8 hours of communication and follow up with Doctor's/Coroner, Clergy/Celebrant, Musicians, Crematorium/Cemetery and other related service providers.

### Automobiles

The **lead/administration** vehicle is used for administrative errands related to services including registration of death, clergy transportation and funeral processions.

The **Funeral Coach** is used to transfer the casket/cremation container or Ceremonial Urn Ark to a church, cemetery or other facility.

**Limousine(s)** accommodate up to 7 passengers to transport family, pallbearers or friends to/from the funeral home, church or another facility.

A **Transfer Vehicle** is used to transfer the deceased into the care of the funeral home.

*Please note: All vehicle costs are subject to overtime and/or mileage charges if the vehicle's usage exceeds the maximum time and/or km radius allotted and determined in this price list.*

### Casket Personalization

LifeSymbol designs: Added to the corner of any LifeStyle casket, or displayed on a memory table. LifeSymbol designs are a touching expression of the spirit, personality and/or interests of a loved one. These casket enhancements can also be used as an individual keepsake for family and friends. Four original corners are included with casket purchase.

### Catering

Catering menus are available to suit your family's needs, please speak with your Funeral Professional to select your options from our specialized menu.

### Celebrant

A Funeral Celebrant will speak with family representatives/friends to explore the deceased's life and the family's wishes to develop a tribute for the ceremony or gathering honouring a deceased person.

### Death Notice/Obituary

A Death notice is a paid announcement in a newspaper that gives the name of the person who died, family particulars, and details of the funeral or memorial service, as well as where donations can be made. An Obituary is an article that offers a detailed biography of the person who has died and can be published in a local or national paper at an additional cost. Most newspapers charge by the word or line.

### Decedent Care and Casketing

Our licensed professional will assess post mortem conditions and restore your loved one's dignity by washing, disinfection, removal of medical implements; dressing and casketing the body. Embalming includes the additional restoration, preservation, cosmetics and hairdressing that allows us to provide you with the best possible experience for viewing your loved one at the funeral home during visitation or private family reflection.

### DNA Legacy

DNA contains the genetic blueprint of an individual and preserving DNA gives families an opportunity to capture this information. Please speak with your funeral director about the various DNA options that are available such as preservation services, molecular diagnostics, and ancestry testing.

### **Estate Settlement and Getting Organized Kits (AFTERCARE)**

Both kits contain valuable information to assist estate representative(s) to facilitate closing affairs in an organized manner. Unlimited Funeral Director's Proof of Death Certificates are included as well as application forms related to estate settlement (CPP, Survivors Benefits, cancellation of specific government documents, etc.). These kits are utilized and explored during our complimentary AfterCare service that will be scheduled and conducted by our professional AfterCare representative.

### **Facilities for Visitation**

Comfortable climate controlled visitation suite; furnishings, audio visual and related equipment to facilitate your private family reflection and public visitation experience.

### **Fingerprint Keepsakes**

Personalized Fingerprint Jewellery and Keepsakes options are available. If direction is provided to do so, the funeral director will digitally capture and archive the fingerprint of the deceased so that it may be displayed on jewellery or other keepsakes.

### **General and Service Areas of Funeral Homes**

Includes the provision and maintenance of equipment and public areas of the funeral home that facilitate arrangements, visitation and services, restrooms, telephones, Wi-Fi, multimedia services and equipment, private meeting areas, a lounge, coffee/tea service. Includes a designated receiving area for floral deliveries and general equipment required for offsite services.

### **Online Memorial**

The creation of an online memorial page that indicates Visitation/Service details and facilitates receiving online condolences, pictures, videos from family and friends.

### **Prepare and Filing**

The preparation and gathering of all necessary information to complete documents required to permit a cremation or burial (including the time involved in retrieving documents related to the authority of the Coroner and registration of a death with Provincial Registrar General).

### **Pallbearer (Active)**

6 family members or friends are given the honour by the estate representatives to carry the casket at the funeral service and graveside. Alternatively, estate representatives may ask the Funeral Director to provide professional staff pallbearers for an additional fee.

### **Pallbearers (Honourary)**

In some circumstances Honourary Pallbearers are invited with representation from societies, lodges, career connections or long-time friends. Honourary Pallbearers are not required to assist in carrying the casket.

**Possession of cremated remains and refundable deposit:**

When cremation is selected and the purchaser has requested that the funeral home retain the cremated remains, the funeral home can request that the purchaser pay a refundable deposit of \$350. The funeral home will retain the cremated remains for an agreed period of time from the date of cremation. If the cremated remains are not claimed within one year, the funeral home may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the funeral home may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid as required circumstances permitted by the Act.

**Preparation Room**

A private and secure room that is used for the shelter and preparation of the deceased until service time or date of disposition.

**Pre-planning**

Please speak with your Funeral Director about funding payment and financing options, i.e. Trust or Insurance when arranging a funeral in advance of need. Additional information available upon request. Cash, cheque and Visa are accepted methods of payment. Taxes as applicable. A Finance charge will only be applicable when a purchaser opts for an installment payment plan. This charge represents an annualized percentage rate of prime + 1.5%.

**Professional White Dove Release**

A professional company will coordinate a ceremony involving a flock of white doves that is designed to honour the memory of the person who has passed. The release provider is usually prepared to provide a professional release with short notice. Please speak with your funeral director regarding the various packages available.

**Staff for Service**

Licensed Funeral Director(s) and assistants, including vehicle drivers, casket attendants, cleaners, ushers and parking lot attendants for Service day.

**Staff for Visitation**

The presence and attention of licensed funeral director(s) and/or professional attendants before, during and after a visitation period. Staff will manage cleaning and disinfection, monitor and refresh coffee/tea service, attend to placement of floral tributes, assist with personalization of the visitation suite/chapel, assist family and guests with In Memoriam Donations and visitation protocols as required.

**Transfer of Deceased**

Professional staff, PPE and safe handling equipment required (excluding transfer vehicle) for the local transfer of deceased from place of death into the care of the funeral home. Subject to mileage charges.



# How would you like your story told?

Everyone has their own story which needs to be told. Planning today will ensure that the story of a life well-lived will endure. With our handy, 23 page booklet, you can ensure all your personal wishes will be available to loved ones, conveniently and considerately assembled by you in this one concise reference book. Speak to us today to register your wishes at no cost or obligation.

Speak to us today for your FREE Estate Planner



# Staff Listing

## FUNERAL HOME MANAGER

**Amy McCartney**

905-527-0405

amccartney@arbormemorial.com

**Michael Lymburner**

905-527-0405

mlymburner@arbormemorial.com

---

## BRANCH ADMINISTRATORS

**Maryla Syta** - MSyta@arbormemorial.com

**Santina Monteiro** - SMonteiro@arbormemorial.com

---

## FUNERAL DIRECTORS

**Amy McCartney**

**Michael Lymburner**

**Kayla Shearer**

**Liz Nason**

**Josh Hudson**

**Leslie Barubek**

**Hannah Beckett**

**Aaron Chiodo**

**Ryan Featherstone**

**Alison Lascelles**

## FUNERAL DIRECTOR ASSISTANTS

**Bruce Logan**

**Varinder Viridi**

**Maria Cordeiro**

**John Frewin**

**Justin Willson**

**Ashley Hann**

---

## CEMETERY ADMINISTRATION

**Robert Pawson**

**Susan Mathewson**

## **AJAX**

McEachnie Funeral Home  
Pineridge Cemetery

## **AMHERSTBURG**

James H. Sutton Funeral Home  
Simple Choice Cremation Centre -  
Amherstburg

## **ANCASTER**

Dodsworth & Brown Funeral Home  
Ancaster Chapel

## **BARRIE**

Adams Funeral Home

## **BELLE RIVER**

Melady Funeral Home

## **BELLEVILLE**

Burke Funeral Home

## **BRAMPTON**

Brampton Funeral Home & Cemetery  
Scott Funeral Home Brampton Chapel

## **BRANTFORD**

Toll Funeral Home

## **BURLINGTON**

Burlington Memorial Gardens  
Dodsworth & Brown Funeral Home  
Burlington Chapel

## **ESSEX**

Simple Choice Cremation Centre - Essex

## **ETOBICOKE**

Glendale Funeral Home & Cemetery

## **FONTHILL**

Pleasantview Funeral Home & Cemetery

## **GLENBURNIE (KINGSTON)**

Glenhaven Memorial Gardens  
Kingston Cataraqui Cremation Services

## **GODERICH**

McCallum & Palla Funeral Home

## **GORMLEY**

Highland Hills Funeral Home & Cemetery

## **HAMILTON**

Dodsworth & Brown Robinson Chapel  
L.G. Wallace Funeral Home  
White Chapel Memorial Gardens

## **KANATA**

Kelly Funeral Home Kanata Chapel

## **KINGSTON**

Gordon F. Tompkins Funeral Home  
Central Chapel  
Gordon F. Tompkins Funeral Home  
Township Chapel  
Robert J. Reid & Sons Funeral Home

## **KINGSVILLE**

Simple Choice Cremation Centre - Kingsville

## **KITCHENER (BRESLAU)**

Memory Gardens Funeral Home & Cemetery

## **LEAMINGTON**

Simple Choice Cremation Centre - Leamington

## **LONDON**

Forest Lawn Funeral Home & Cemetery  
Memorial Funeral Home

## **MARKHAM**

Highland Funeral Home Markham Chapel

## **MIDLAND**

Nicholls Funeral Home  
LeClair Cremation Centre

## **MISSISSAUGA**

Scott Funeral Home Mississauga Chapel

## **NEPEAN**

Kelly Funeral Home Barrhaven Chapel

## **NEWMARKET**

Taylor Funeral Home

## **NORTH YORK**

Highland Memory Gardens

## **OAKVILLE**

Glen Oaks Cemetery & Funeral Home  
Oakview Funeral Home

## **OLDCASTLE**

Greenlawn Memorial Gardens  
Victoria Memorial Gardens  
Victoria Greenlawn Funeral Home

## **ORLEANS**

Kelly Funeral Home Orleans Chapel

## OTTAWA

Capital Funeral Home & Cemetery  
Kelly Funeral Home Carling Chapel  
Kelly Funeral Home Somerset Chapel  
Kelly Funeral Home Walkley Chapel

## PENETANGUISHENE

Penetanguishene Funeral Home

## PETERBOROUGH

Nisbett Funeral Home  
Peterborough Cremation services  
Rosemount Memorial Gardens

## SCARBOROUGH

Highland Funeral Home Scarborough Chapel  
McDougall & Brown Funeral Home  
Scarborough Chapel  
Resthaven Memorial Gardens

## ST. CATHARINES

Butler Funeral Home Niagara Chapel

## STONEY CREEK

Chapel Hill Memorial Gardens

## STOUFFVILLE

ONeill Funeral Home

## TECUMSEH

Marcotte Funeral Home

## THUNDER BAY

Harbourview Funeral Centre  
Jenkins Funeral Home  
Sunset Memorial Gardens

## TORONTO

Lynett Funeral Home  
Scott Funeral Home West Toronto Chapel

## WELLAND

J.J. Patterson & Sons Funeral Residence  
Welland Cremation Service

## WHITBY

Mount Lawn Funeral Home & Cemetery

## WINDSOR

Janisse Funeral Home  
Morris Sutton Funeral Home  
Simple Choice Cremation Centre - East  
Simple Choice Cremation Centre - South  
Windsor Chapel Funeral Home - Central Chapel  
Windsor Chapel Funeral Home - Banwell Chapel  
Windsor Chapel Funeral Home - South Chapel

## WOODBRIIDGE

Glenview Memorial Gardens  
Scott Funeral Home Woodbridge Chapel